



Angela W. Chu

Dedicated to creating amazing user experiences in the health care space

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Product & User Experience

UnitedHealth Group
Senior Product Designer
March 2019 - present

I did product design and user research for our health coaching and digital therapeutics app.

Privis Health
Product Design Lead
Oct 2017 - March 2019

I was a hybrid product manager & designer for a population health platform, including managing and mentoring a junior designer.

Natera
UX Product Manager
May 2016 - Oct 2017

I led design strategy and execution for our patient & physician portals, ranging from user research to UI to analytics.

Simplee
Product Manager
Marketing Manager
May 2012 - Nov 2015

I managed customer success and worked with engineering to turn client feedback into actionable insights and product improvements.

San Francisco HICAP
Design Consultant
Aug 2009 - Jan 2011

I did the content, visual design, & production for a handbook on Medicare and led the website redesign.

Health Research for Action
Researcher - Usability
Jan 2011 - May 2011

I conducted usability tests for consumer materials on health reform for the California Office of the Patient Advocate.

Health Policy, Strategy, & Research

California Program on Access to Care
Strategic Researcher
Sept 2011 - May 2012

San Francisco Department of Public Health
Healthy San Francisco Program Planning Intern
May 2011 - August 2011

SEIU United Healthcare Workers West
Research Analyst
July 2005 - February 2009

Skills

Figma
Sketch
Photoshop
InDesign
Premiere
InVision
Marvel
Zeplin
JIRA
VSO
Google Analytics

Volunteer Work

San Francisco HICAP
Medicare Benefits Counselor
2009 - 2015

Awards

Health 2.0 Code-A-Thon - 2016
First Place

Solutions to help seniors understand and manage their health

San Francisco Young Non-Profit
Professional Network - 2011
Non-Profit Professional of the Year

Education

User Experience Design Immersive
February 2016
General Assembly, San Francisco

MPH - Health Policy & Management
May 2012
University of California Berkeley

BA - Economics
May 2005
Lewis & Clark College